



Welcome to our Hirsch Hotel!

We look forward to your visit and wish you a pleasant stay.

Please, inform the reception as well of any complaints
as of your enthusiasm.

Our staff will be happy to give you further information
and suggestions.

Please find attached some information
that may be useful during your stay.

The Family Gehrung-Kauderer and Team

Important numbers:

reception:	9
Hotel Hirsch:	0711/44 13 0-0
police:	110
fire department:	112

Taxi: 0-0711/ 35 66 66

Number for your room: 0711 44 130- (room number)

Please dial the „0“ first

Our restaurant in „Hirsch Hotel“ is open daily from
11:30 – 14:00 and 18:00 – 21:30

Our A-Z

Adapter

For charging devices or adapter, ask at the reception.

Airport

The airport Stuttgart is 8 km away.
With the train U7 and bus line 122 in 30 minutes to reach.
If you need a taxi we can order one.
It costs about 25 €.

Allergy sufferers

If you have any allergies in terms of food or material things just let us know.
We can arrange the best for you.

Animals

We welcome your quadruped friends.
If you want to bring your dog to the hotel, just tell us before arrival.
We charge a little cleaning fee per night.
Please do not leave your animal alone in your room.

Baby bed:

We have some chargeable baby beds for you.
If you need one, tell the reception.

Bar

Our hotel bar is open for you for a drink or for a wait.

Bedding

You want a fresh bedding everyday? Let us know.
If you need an extra pillow or blanket, ask for it.

Beverages

One bottle of mineral water is free of charge as a refreshment.
Furthermore, you can take some drinks from the minibar or order something at the bar.

Breakfast

You can have breakfast on workdays from 06:30-10:00 and on Sundays from 07:30-10:00.

Check-in

Your room will be ready at 2 p.m. If you need an earlier check-in tell us.

Departure

Please clear the room on your leaving day till 11a.m. and bring the key down to the reception. If you want a later check-out please ask the reception. Thank You!

Doctor

If you don't feel healthy please inform the reception.

Phone: 9
medius Klinik Ostfildern Ruit (4 km)
Hedelfingerstr. 166
73760 Ostfildern
Tel: 0711-44880

Do not disturb

If you don't want to be disturbed or your room mustn't be cleaned just hang out the sign at your door.

Elevator

Do not use the elevator if there is fire or any safety problem.

Emergency call

Police: 0-110

Fire department: 0-112

Escape route

In every room you will find a plan for your escape route.

Express check out

We enable you a faster check out than usually, because we also accept paying your bill with an authorized credit card. Tell us at the reception.

Festivity

For any event we can give you menu suggestions. If you need help ask our restaurant manager.

Internet

In every room you can have free Wifi, also in the restaurant, without engagement. If you need internet access take the network „Hirsch Guest“ and accept terms and conditions. It's free of charge.

Ironing board/Iron – and Service

You will find one in your wardrobe. If you need your clothes to be ironed by us, we can do it for you chargeable. Bring your clothes to the reception.

Kids

Children are welcome at our hotel. We have kids-menus available, a baby's high chair and also a lot to draw. If they sleep in the same bed as their parents, it's free of charge.

Laundry service

In your cupboard you will find a bag where you can put the clothes inside, which have to be washed by us. You need to pay a little extra fee. We try to wash them as fast as we can. If it's not possible we will tell you.

Leisure time

You will find some flyers and information about Ostfildern, Esslingen and Stuttgart next to the reception. Further you can ask us everything you need to know.

Lost property

If you have or find some lost property in your room, give it to the reception.

Luggage service

If you need help with your luggage, ask our reception to bring it up to your room or down to your car.

Mail

If you need to send a letter or documents give your mail to the reception and we will bring it to the post office for you.

Minibar

Tell the reception at the departure day, what you took from the minibar.

Money/Valuables

Because of underwriting risk please be that kind don't leave any money, jewelry or other valuables in your room or your car. We do not take responsibility for it.

In our premium rooms we do have a safe you can use, furthermore you can bring it down to lock it into the safe of our house.

News papers

We have some newspapers next the reception for you to read and borrow.

Non-smoking room

We ensure our guests a smoking free room, therefore we need to insist on our non-smoking policy in all areas of the Hotel. Furthermore, we offer our guests a clean and non-contaminated room. The contamination of the room, the not following of our non-smoking policy causes significant damage, we conditionally to charge you the revenue loss and special cleaning.

If you ask you can also have a room with a balcony.

Opening times for retail industry

Bonusmarkt: Hedelfinger Strasse Monday to Saturday 08:00 - 20:00 o'clock

Petrol station: "Shell" open 24 hours

Parking space

The parking spaces in the back of the house are free of charge.

Pharmacy

There is a pharmacy 200m away.

Monday to Friday 08:30 - 18:00 o'clock

Photocopy/fax/scan

For a little fee we can print, fax or scan something for you

Public transport

Therefore, we have plans at the reception with the departure times from every bus line around here.

You will find your destinations as follows:

Trade fair/airport: Underground U7 to Station Kreuzbrunnen and bus 122 (30 min)

Esslingen Centre: by bus 120/122 (23 min) from 4:24 a.m.

Stuttgart Centre: Underground U7 line towards Mönchfeld (40 min)

Restaurant

Our opening hours: Daily from 11:30 - 14:00 and 17:30 – 22:00 o'clock.

Reception

Our reception is open from 06:00 a.m till 10:00 p.m.

and at weekend from 07:00 a.m. till 08:00 p.m.

If you need to check out earlier, you can pay your bill the night before.

Room key

Please take your room key with you in the evening,
if you come home back after 10:00 p.m.

Sanitary products

You will get some toothbrush and paste and also single serving shaver at the reception.
Furthermore, you will find some shoe cleaner and sewing set in your wardrobe if you need it.

Shoe Cleaner

If you want to clean your shoes, we have a shoe cleaning machine in the staircase first floor.

Slipper

If you need some slippers just ask for it.

Smoke detector

Our corridors are provided with smoke detectors. If you will hear an alarm signal, please tell us. Furthermore, if you see smoke go straight out of the hotel.

Take a walk or a jog

Around our house you will find a lot of ways to go for a walk or a jog.
Ask for a long distance or short distance route at the reception.

Terrace

If the weather is nice and warm you can take a seat outside.
No matter if it's breakfast or dinner.
If it's for a drink, an ice cream or to relax.

Towels

You want a fresh towel everyday? Tell the reception or leave your towels on the floor in your room.
Furthermore, you will find some shoe cleaner and sewing set in your wardrobe if you need it.

TV

Please be kind and do not change the settings or the language of the TV. Thank you!

Wake-up-call

If you need a wakeup call, please tell the reception.